The new Mothers' Union website is your website.

As a Member you will be able to submit stories/ articles about your work, events, campaigns and much more through the website. Please log in or setup your account and let us know your thoughts by sending an email to IT@mothersunion.org



#### **Special thanks:**

- To the pilot Dioceses of Oxford, Rochester, Chester and the Provinces of Canterbury, Wales, Scotland for the time volunteered to help start us along this journey.
- To all the Dioceses and Diocesan Officers who have undertaken the massive task of gathering Member information for the Member Directory.

## Have a look at your Mothers' Union Website and Member Directory



www.mothersunion.org



### The Mothers' Union Website was designed and built under the Membership Communication Project (MCP)

Member Officers and Members from several pilot Dioceses volunteered their time to help us understand their requirements. From the long list of requirements they developed, we summarized four key goals.

### Key Goals of the Membership Communication Project (MCP)

- 1. Provide a higher quality of service to Members.
- 2. Increase efficiency for Dioceses and Global Mothers' Union.
- 3. Raise Mothers' Union profile Globally.
- 4. Increase income generated by Mothers' Union.

## What do I do if I am having problems with the website?

Please send an email to

IT@mothersunion.org with a description of the problems you are having and we will be in touch to assist.

It is important to us that we know the problems you are facing so that we can try and resolve them for all Members.

## I can't find what I am looking for?

Please always Log in when you come to the new Mothers' Union website. There are some sections and resources that only Members who are logged in can see and access.

We are updating most of the content and resources, please let us know what resources or information you need and we will prioritise this.

# How do I get involved in the new Communities of Interest?

The new Communities of Interest are currently being populated with content and resources. We will announce their launch shortly.



### **Every Member has an Account!**

Go to the Mothers' Union website – www.mothersunion.org

### Click on 'My Account'



#### Supporting families around the world

We are an international Christian membership movement, actively supporting families and communities in need of support in the UK and worldwide since 1876.

#### Summer of Hope

Help Mothers' Union bring hope to families and communities this summer by donating to our Summer of Hope Appeal.

Find Out More > Donate Now >

### How do I access my account?

Please follow the steps below:

- 1. Watch the help video.
- 2. Click 'Reset my password', enter your email address and click 'Email new password'.



### How do I submit a story?

As a Member you will be able to submit stories/ articles about your work, events, campaigns and much more that you do locally to be published on the website.

- 1. Click 'Submit a story'
- 2. Fill the form with a title, your story/news and any images you have.
- 3. We will receive the story and will review, publish and link your stories/articles to your Diocese profile page and news section.



# How do I find Global and Local news and stories on the website?

Go to the 'News' section at the top of any page on the website.

- 1. Click 'News'.
- 2. See the latest news which you can filter by Category or filter to choose news and stories from your Diocese.



*Please note: you will also find local news and stories at the bottom of your Diocese / Province profile pages .* 

- 3. An email will be sent to your account with a link to reset your password.
- 4. If you have problems logging in, please click on the 'l can't log in, please help' link and fill out the 'Account Verification' form.



5. After a review of your submission, you will receive an email from the IT team with a temporary password to log in. Once logged in you can change it to a personal / secure password.

Please note: there are help videos across the website and Member directory that have been created to help make this journey easier. If you have any problems please contact us at IT@mothersunion.org

## How do I find resources on the website?

Click on the 'Resources' link at the top of any page.

- 1. You can find resources by using the 'Resource type' filter
- 2. We have created a section of resources for Groups and Branches, Diocese and Province and Church and Clergy.
- 3. There is also a section for Publications which includes leaflets and guides.



## How do I find information about my Diocese and/or Province?

- 1. You can use the search feature at the top right of the page by typing in the name of your Diocese or Province.
- 2. For Dioceses go to the top of the website "Our Story -> Mothers' Union Near You" and use the search function.
- 3. For Provinces and Dioceses go to the top of the website "Our Story -> Provinces" which takes you to Provinces and Dioceses in your Province.

